

Prometric COVID-19 Update

Over the past several weeks, Prometric has closely monitored the ever-changing events associated with the spread of the COVID-19 virus in countries around the world, and has made decisions impacting our site and corporate operations based on ordinances from local, state, and federal governments, as well as recommendations from the CDC and WHO.

Early after the situation was officially characterized as a pandemic, we made the difficult but necessary decision to close all Prometric test centers in the U.S. and Canada until April 16th. Based on updated information and after careful consideration, **we have decided to extend the closure of test centers in the U.S. and Canada until May 1st.**

All displaced test takers will receive an email notification that their appointment has been canceled prior to their scheduled test date, including instructions on next steps to reschedule their appointment if applicable.

We thank you for your support and continued partnership as we work together to ensure the safety, health and well-being of those we serve. If you have any questions or input, please reach out to your account team.

Sincerely,

Roy Simrell

President & CEO of Prometric

