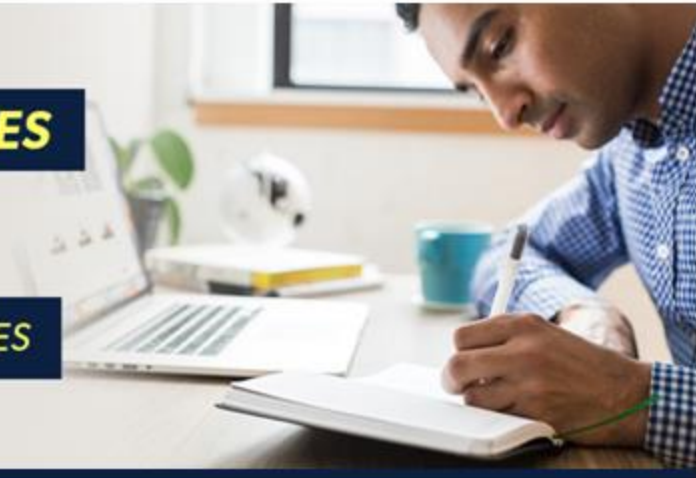


RESCHEDULING FEES

RESUME AUGUST 1



FOR CPA EXAM CANDIDATES



Dear CPA Exam Candidate,

In response to the large-scale closure of the Prometric test center network and the massive number of candidate rescheduling transactions caused by the global pandemic, Prometric waived rescheduling fees for test takers. Prometric continues to expand options for in-center testing and reduce the backlog of outstanding candidate appointments. Therefore, Prometric will re-instate rescheduling fees on August 1, 2020, according to established program policies.

Candidates who need reimbursement for rescheduling an appointment due to COVID-19 illness or impact, should follow the standard escalation procedure by utilizing the [Test Taker Contact Us](#) form on the Prometric website, which offers a specific form to "Request a Refund". Prometric's Candidate Cares team will happily assist.

Rescheduling/Cancellation Fees		
 <p>If you call this many days before your scheduled appointment...</p>	 <p>You will pay this fee to Prometric to make a change to the scheduled appointment.</p>	 <p>Example</p>
<p>30+ days before your scheduled appointment</p>	<p>\$0.00</p>	<p>You have scheduled an appointment to take BEC on August 18 at 8:00 a.m.</p> <p>On July 16, you realize that you have a conflict on August 18. You contact Prometric to reschedule.</p> <p>Because you rescheduled 33 days before the scheduled appointment, you will not have to pay a fee to reschedule.</p> <p><i>You may reschedule to a date before or after August 18; however, it must be before the expiration date of your NTS and you cannot reschedule to a date within five days of when you do the rescheduling (e.g., July 17, 19, 20, 21 or 22).</i></p>

<p>6-29 days before your scheduled appointment</p>	<p>\$35.00</p>	<p>You have an appointment to take REG on October 2.</p> <p>On September 24, you realize that you won't be able to take your examination on October 2 and you contact Prometric to reschedule.</p> <p>Because you rescheduled within the 30-day window, you will be required to pay \$35.00 to make a change to either the date, time or test center where you will take the REG section.</p> <p><i>You may reschedule to a date either before or after October 2; however, it must be before the expiration date of your NTS and you cannot reschedule to a date within five (5) days of when you do the rescheduling.</i></p>
<p>Five (5) days and up to 24 hours before the time of the scheduled appointment (based on local time for the testing center). If less than 24 hours, all fees are forfeited, and you must reapply.</p> <p>NOTE: Candidates with extreme circumstances may request an exception to policy through their board or its designated agent. Additional fees may apply.</p>	<p>\$83.76</p>	<p>You have made an appointment to take FAR on October 18 at 1:00 p.m.</p> <p>On October 12 at 1:01 p.m., you contact Prometric to change the date of the appointment to October 19, which is before the expiration date of your NTS.</p> <p>Because you contacted Prometric after 1:00 p.m. five (5) days before the originally scheduled appointment, you are required to pay \$82.28 to make the scheduled change.</p> <p><i>You will not be able to reschedule to a date and time earlier than the original appointment time, but you may reschedule to a date and time on or after October 19; however, it must be before the expiration date of your NTS.</i></p>



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