



Dear CPA Examination Candidate,

[NASBA](#), [AICPA](#), [Prometric](#) and the Boards of Accountancy (Boards) continue to monitor the COVID-19 crisis and have taken the following actions.

After closely monitoring the ever-changing events associated with the spread of the COVID-19 virus, including ordinances from state and local governments plus recommendations from the CDC and WHO, Prometric has concluded that test centers in the United States and Canada will remain closed through April 30. Prometric will automatically cancel scheduled appointments from April 16 to April 30 and clear Notices to Schedule (NTS). Candidates may then reschedule at their convenience. Please watch for an email from Prometric prior to your testing date confirming cancellation and providing instructions for next steps.

Prometric anticipates re-opening test centers beginning on May 1st in selected areas of the United States and Canada minimally impacted by the virus. As the virus shifts throughout the country, decisions will be made to close some test centers and open others as it becomes prudent. Such decisions will be made at the test center level, not at the state level. Please consult [Prometric's website](#) for test center status and availability in both the United States and internationally. It will be updated often as Prometric continually monitors the virus situation.

In order to protect the health and wellbeing of test takers and staff, specific social distancing procedures will be implemented. This will require that fewer testing appointments be available to schedule in order to allow appropriate distance between test takers in the centers. Additional operating guidelines will include allowing candidates to wear masks, wiping down all desks between test events, ongoing disinfection of test centers and more. Information and instructions about new procedures at test centers will be provided to all scheduled candidates.

All NTS with expirations between April 1 – June 30, 2020, have been extended until September 30, 2020. At this time, no action is required by candidates and there is no need to contact NASBA or your Board of Accountancy. If your exam credit expires outside of this window, you will need to follow normal policies to request an extension.

NASBA has identified all candidates who have an open NTS and credit expiring through June 30, 2020, and provided this information to Boards with a recommendation to grant an extension of credit if the candidate is impacted by circumstances beyond their control. Due to closure of many board offices, the decisions to extend conditional credit will not be finalized until Boards resume normal operations. There is no need to contact Boards at this time.

Current test center closures are due to the Covid-19 pandemic and will not affect the plan for [Continuous Testing](#) beginning July 1. All appointments after April 30th will remain scheduled and it will be your responsibility to either attend your exam or reschedule if you decide to not attend out of personal concerns.

NASBA continues to maintain operating hours with our staff working remotely. The best way to contact us during this time is via email at cpaexam@nasba.org. Again, please monitor our social media channels and websites for updates on our operating status.

Current Service Hours – Monday-Friday, 8:00 am to 5:00 pm (Eastern)

Note: NASBA office is closed today, Friday, April 10.

Email Inquiries:

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